



Our Commitment to Safety, Cleanliness, and Wellness

Our top priority is the health and safety of our guests and our team members. As a demonstration of this commitment, UBS Arena has implemented comprehensive cleaning and sanitizing protocols at the UBS Arena Preview Club. We are focused on providing care, comfort and confidence within today's COVID-19 environment, delivering discerning service and personalized experience that represents our ethos. We have teamed up with industry experts and leaders to provide the safest and most comfortable experience for our guests and team members.

- On top of regular professional deep cleanings, the Preview Club will undergo nightly professional electrostatic disinfecting by Jani-King. These next-generation sprayers work to thoroughly disinfect surfaces, limiting spread.
- Appointments will be limited and staggered to allow ample time for thorough cleaning and sanitation in accordance with government guidelines and the Preview Club's commitment to safety.
- Team members will be adhering to the most stringent standards of sanitation and service. High-touch areas will be continuously and discreetly sanitized throughout each guest's visit.
- Face coverings will be required for all guests and team members while inside the Preview Club and when entering the building. We will have face coverings and sanitizer available for our guests.
- Team members will receive a Health Pass which permits entrance to the Preview Club after they have completed and passed their wellness and temperature screening prior to their arriving to work.
- Guests will be greeted by a Preview Club team member and escorted through security and to the elevator in a seamless and contactless way.
- Guests are asked to maintain the recommended 6 feet of physical distance throughout their visit.
- HVAC systems upgraded to MERV-13 filters and installed HEPA filters in each room of the club for increased air purification and ventilation. System operating hours extended to provide improved dilution between occupancies.
- Beverages and individually presented snacks will be available in designated areas upon request. We will continue to expand our offerings while keeping with government guidelines.

We are looking forward to safely welcoming you to the UBS Arena Preview Club!

See You Soon