



Our Commitment to Safety, Cleanliness, and Wellness

Our top priority is the health and safety of our guests and our team members. As a demonstration of this commitment, UBS Arena has implemented comprehensive cleaning and sanitizing protocols at the UBS Arena Preview Club. We are focused on providing care, comfort and confidence within today's COVID-19 environment, delivering discerning service and personalized experience that represents our ethos. We have teamed up with industry experts and leaders to provide the safest and most comfortable experience for our guests and team members.

- On top of regular professional deep cleanings, the Preview Club will undergo monthly Zoono fogging application. This unique antimicrobial barrier technology is designed to keep surfaces cleaner longer. Unlike traditional disinfectants that use alcohol, poisons, or toxins, Zoono uses physics to kill germs and bacteria.
- Appointments will be staggered to allow ample time for thorough cleaning and sanitation in accordance with government guidelines and the Preview Club's commitment to safety.
- Team members will be adhering to the most stringent standards of sanitation and service.
- Face coverings will be required for all unvaccinated guests and team members while inside the Preview Club. If guests and team members are fully vaccinated, face covering are recommended but not required. We will have face coverings and Zoono hand sanitizer available for our guests to provide a long-lasting protective shield.
- Unvaccinated team members will receive a Health Pass which permits entrance to the Preview Club after they complete and pass their wellness screening prior to their arriving to work.
- Guests will be greeted by a Preview Club team member and escorted through security and to the elevator in a seamless and contactless way.
- Unvaccinated guests are asked to maintain the recommended 6 feet of physical distance throughout their visit.
- HVAC systems upgraded to MERV-13 filters and installed HEPA filters in each room of the club for increased air purification and ventilation. System operating hours extended to provide improved dilution between occupancies.
- Beverages and individually presented snacks will be available in designated areas upon request. We will continue to expand our offerings while keeping with government guidelines.

We are looking forward to safely welcoming you to the UBS Arena Preview Club!

See You Soon