

FAN GUIDE

ENHYPEN WORLD TOUR

FATE+

IN BELMONT PARK



2024.05.03 FRI 7:30PM (EST)

UBS ARENA

BE:LIFT

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HYBE

AEG

POWERHOUSE

PARKING OPENS 8am
DOORS OPEN 6pm
SHOW BEGINS 7:30pm

ENTRY

1

BAG POLICY

Bags that measure no larger than 12" x 12" x 6" are permitted. Backpacks of all sizes are prohibited. Bag check is available in the Great Hall.

2

DIGITAL TICKETS & CASHLESS

Tickets are mobile. Download the UBS Arena App to access your tickets & parking passes, view venue maps, order food & drinks, and more! We are a cashless venue and accept Apple Pay, Google Pay, & tap enabled cards for concessions and merchandise purchases.

3

VIDEO POLICY

There is a strict no camera, no video, no livestream policy. Violation of this may result in ejection from the facility.



UBS Arena

VIP & GA

1

POLICY

VIP guests must enter via the BMW VIP Entrance. Official queues will start at 6am. Those with UBS Arena Wristbands will enter the queue followed by those without wristbands. We will not be honoring any fan-made lines that are created before the designated time.

To ensure that all VIPs are able to attend the Sound Check event, we ask that you arrive early to check-in prior. Queues for Sound Check will begin at 3pm.



UBS Arena

GETTING HERE

1

TRANSPORTATION

UBS Arena is accessible via LIRR (Elmont-UBS Arena Station), MTA Bus (Q2 & Q110), and NICE Bus (N6). Free shuttles are available to and from the arena and Elmont-UBS Arena Station before and after events.

Use the LIRR TrainTime app to check train schedules.

2

PARKING

Parking can only be accessed via the Cross Island Parkway:

Emerald Parking Exit 26D

Belmont Park Garage Exit 26A

Silver Parking Exit 26B

General paid parking is available on event days at Emerald Parking. If you're dropping off or picking up a guest, use Exit 26D.



UBS Arena

GETTING HERE CON'T

3

DROPOFF & PICKUP

If you're dropping off a guest, use Cross Island Parkway Exit 26D and navigate to the dropoff area via Green Road.

If you're picking up a guest, use Cross Island Parkway Exit 26D and navigate to the Emerald Parking lot following signs for Pickup Area.

For the safety of all guests, dropoff and pickup are not permitted on Hempstead Turnpike.

4

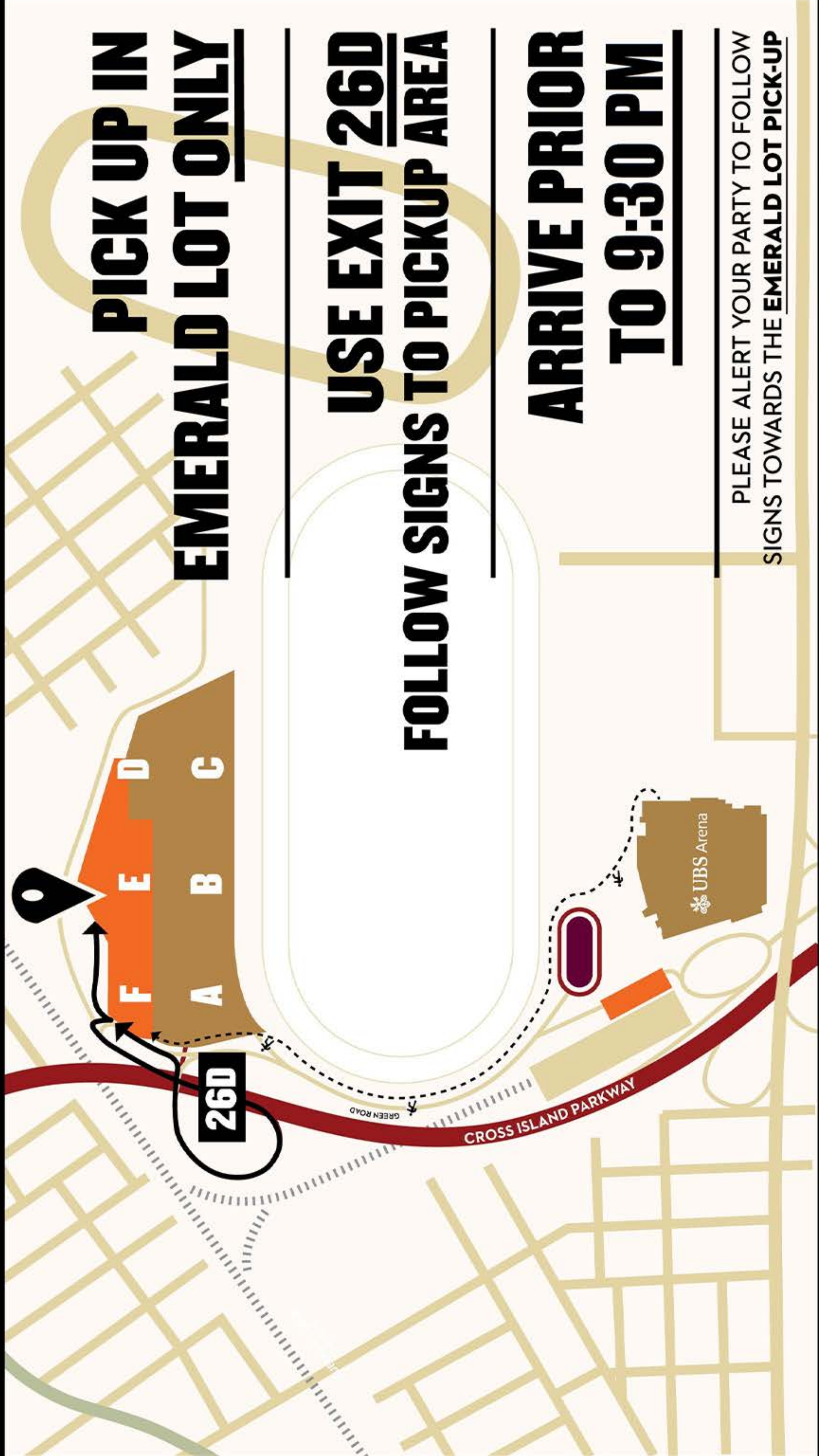
INDOOR WAITING AREA

Guests waiting to be picked up may wait outside section 118. Phone charging stations will be available.



UBS Arena

POST EVENT PICKUP



**PICK UP IN
EMERALD LOT ONLY**

**USE EXIT 26D
FOLLOW SIGNS TO PICKUP AREA**

**ARRIVE PRIOR
TO 9:30 PM**

PLEASE ALERT YOUR PARTY TO FOLLOW
SIGNS TOWARDS THE **EMERALD LOT PICK-UP**

ACCESSIBILITY

1

GUIDE & CONTACT

Visit ubsarena.com/accessibility for a complete guide. For additional information or assistance, please email ADA@ubsarena.com or call the UBS Arena Accessibility Hotline at 516-460-8598. You may also text the UBS Arena Helpline on event days at 205-UBS-HELP (205-827-4357).

2

SENSORY & FAMILY ROOMS

Family & sensory rooms can be found in sections 106 & 212. Sensory bags are located at Guest Services Kiosks throughout the arena.



UBS Arena

MORE INFO

1

CHARGING STATIONS

Charging stations are located in sections 102, 108, 118, & 207.

2

WATER BOTTLES

Clear non-glass reusable water bottles (32oz. or smaller) are permitted. All bottles must be empty upon entry.

3

PRE & POST SHOW

Belmont Hall, our restaurant located next to the main entrance, opens at 10am and is open post-show. Guests do not need tickets to arena events to enter Belmont Hall.



UBS Arena

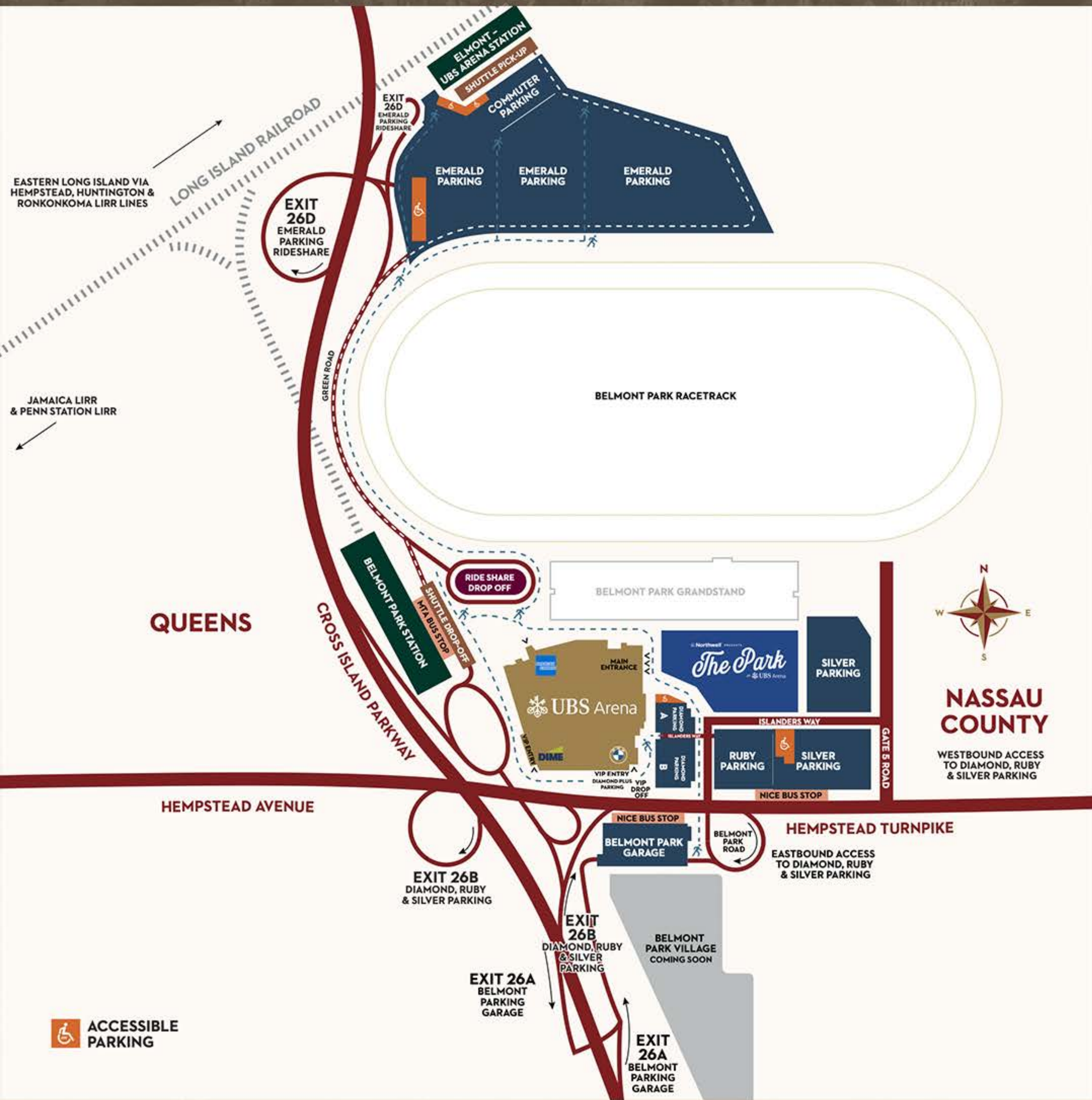
SHOP EARLY MERCH

Shop early for merchandise in the Acrisure Great Hall (main entrance) starting at 10am.

Merchandise will also be available for purchase in the arena during the show in the Great Hall and at Sections 104 & 109.

Pairing Stations are located at Sections 101 & 110.

MAPS



MAPS CON'T



Wristband pickup



VIP1/VIP2 Check-In



Gate 2 entrance



Public Merch

